

# TeleSeal Terms of Service

**Version:** 1.0

**Effective Date:** 2025-08-25

**Review Cycle:** Annual

**Owner:** Chief Executive Officer (CEO)

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## 1. Purpose

These Terms of Service (“Terms”) govern your use of TeleSeal’s Remote Online Notarization (“RON”) platform, including all websites, applications, and services offered under the TeleSeal brand. By accessing or using TeleSeal, you agree to these Terms.

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## 2. Scope

These Terms apply to:

- **Notaries** using TeleSeal to perform RON services.
  - **Clients/Signers** accessing the platform to have documents notarized.
  - **Vendors** integrated into the TeleSeal service (e.g., Authenticate.com, Twilio, AWS).
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## 3. User Obligations

- **Accuracy of Information:** You must provide accurate, lawful, and complete information when using the platform.
  - **Identity Proofing:** All clients must complete identity verification consistent with Arizona RON requirements.
  - **Legal Compliance:** You agree not to use TeleSeal for unlawful purposes or to submit fraudulent documents.
  - **Account Security:** Users are responsible for maintaining the confidentiality of their credentials and must use MFA as required.
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## 4. Service Commitments

- **Platform Availability:** TeleSeal aims for high availability but does not guarantee uninterrupted service.
  - **Data Integrity:** Electronic journals and A/V recordings will be created, stored, and secured per TeleSeal SOPs.
  - **Notary Independence:** TeleSeal does not control or influence notarial decisions. Each commissioned notary is independently responsible for their acts.
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## 5. Restrictions

Users may not:

- Circumvent identity proofing or authentication processes.

- Modify, reverse engineer, or copy platform code.
  - Share platform access credentials.
  - Use TeleSeal to violate applicable RON or data privacy regulations.
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## **6. Intellectual Property**

- All software, documentation, and content on TeleSeal are the property of TeleSeal LLC.
  - Limited, non-exclusive, revocable license is granted for lawful use of the platform.
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## **7. Limitation of Liability**

- TeleSeal provides the platform “as-is” without warranties of merchantability, fitness, or non-infringement.
  - TeleSeal is not liable for damages resulting from notary misconduct, user error, system outages, or unauthorized access.
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## **8. Indemnification**

You agree to indemnify and hold harmless TeleSeal from claims, damages, or expenses arising from your misuse of the platform or violation of these Terms.

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## **9. Termination**

- TeleSeal may suspend or terminate accounts for violations of these Terms.
  - Users may cease use at any time; retention of records is governed by law and TeleSeal’s policies.
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## **10. Governing Law**

These Terms are governed by the laws of the State of Arizona, without regard to conflict of law provisions.

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## **11. Updates**

These Terms may be updated periodically. Material changes will be communicated to users, and continued use after notice constitutes acceptance.